



Employee Benefits Booklet

October 1, 2020

with Vital Edge Health
Direct Primary Care Network

CONTACT INFORMATION

COVERAGE	CONTACT	PHONE NUMBER	WEBSITE/EMAIL
Direct Primary	Vital Edge Health DPC	541-210-5687	www.vitaledgehealth.com
Care	Network		genie@siskiyouvitalmedicine.com
RX Discounts	GoodRX		www.goodrx.com
			Download App Available
Human Resources	Chris MsCormick,	5410-665-3274	chris@dashdelivery.net
	Landin Davis or Zach		landin@dashdelivery.net
	Woody		zach@dashdelivery.net

ENROLLMENT TIPS

- 1. If you choose not to enroll in Direct Primary Care you will need to complete the top of the enrollment form and write across the face "DECLINE" and sign and date at the bottom.
- 2. Eligible dependent children can be covered for DPC up to the age of 26, regardless of their financial, student or marital status.
- 3. You and your dependents can only be added or dropped from DPC services due to a "qualifying event" or during your open enrollment period (30 days prior to the group plan coverage date). Qualifying events include new hire, marriage, divorce, birth, adoption, loss of other coverage, reduction in hours, qualifying for Medicare, etc.
- 4. Be sure to update your beneficiary information whenever you have a life change (i.e. marriage, divorce, birth, etc.) See Human Resources for these changes.
- 5. Upon enrollment, a clinic and doctor will be assigned to you based on your zip code. If more than one clinic is located in the zip code, VEH will call to ask which clinic you prefer. If you wish to choose which Doctor you see, please go to www.vitaledgehealth.com and review the doctors available. Call or email Vital Edge Health within 5 days of enrollment with your choice.

MONTHLY RATES

BENEFIT	EMPLOYEE	SPOUSE	CHILD(REN) (0-17)	CHILD(REN) (18-26)	FAMILY INCLUDES ONE CHILD 17 OR UNDER
Direct Primary Care	\$100	\$70	\$50 PER CHILD	\$70 PER CHILD	\$220
GoodRX	0	0	0	0	0

DIRECT PRIMARY CARE SUMMARY

This benefit provides you access to primary care services with no co-pays. You must see a physician in the Vital Edge Health Direct Primary Care Network.

Covered Services Thru Vital Edge Health Network				
Preventive Care	Included			
Primary Care Services	Included			
Acute Care Visits	Included			
Annual Wellness Exam	Included			
Well Child Exam	Included			
Sports Physicals	Included			
Telemedicine	Included			
Procedures				
EKG**	Included			
PPD (TB Test)**	Included			
Admin Fee for Injections	Included			
Ear Irrigation	Included			
Nebulizer Treatments**	Included			
Liquid Nitrogen	Included			
Procedures				
Smoking and Tabacco	Included			
Cessation				

Minor Surgical	Included	
Procedures **		
Alcohol and Substance	Included	
Abuse Screening		
Vaccines**	Included	
Labs		
Urinalysis	Included	
Blood Glucose	Included	
Urine Pregnancy	Included	
HgbA1c **	Included	
Rapid Step Test	Included	
**	Options are at the discretion of the clinic	

Many Vital Edge Health Clinics offer additional services as part of their monthly DPC subscription fee. For your complete lists of what each clinic offers please contact the clinic you are interested in using as your primary care home. Patient is responsible for all services not specified in the Retainer Medical Agreement.

GOODRX SUMMARY

GoodRx gathers current prices and discounts to help you find the lowest cost pharmacy for your prescriptions. The average GoodRx customer saves \$355 a year on their prescriptions.

GoodRx is 100% free. No personal information required.

IMPORTANT NOTICES

DIRECT PRIMARY CARE

Direct Primary Care (DPC) is a retainer Medical Practice. Direct Primary Care is not insurance. As such, DPCs may not bill insurance or Medicare/Medicaid programs. DPC Members are also not allowed to submit claims to their insurance for any service(s) included in the membership. DPC provides only the scope of primary care services as outlined in the agreement. Members must pay a separate fee for all services not specified in the retainer medical agreement. The DPC or the member shall have the right to terminate the member agreement at any time provided that 30 days prior written notice of such termination is provide to the other party. The Department of Consumer and Business Services is the authority for DPC practices. You can contact consumer advocates at Department of Consumer and Business Services at 888-977-4894, dcbs.insmail@state.or.us, or www.insurance.oregon.gov

PATIENT PROTECTION CHOICE OF PROVIDERS

In cases where your employer's group medical/health insurance plan allows or requires a participant to designate a primary care provider, the participant has the right to designate any primary care provider who participates in the network and who is available to accept the participant or participant's family members.

Until you make this designation, your employer's group medical/health insurance plan may designate a primary care provider automatically. For information on how to select a primary care provider, and for a list of the participating primary care providers, you can contact your Employer Representative.

For children, you may designate a pediatrician as the primary care provider.

You do not need prior authorization from your employer's group medical/health insurance plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Vital Edge Health.

HIPAA SPECIAL ENROLLMENT RIGHTS NOTICE

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after you or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage). In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact your Employer Representative.