



**When non-life-threatening event occurs,
first notify your supervisor and then contact a WorkPartners Medical Doctor at:**

800-359-5020

Injured worker must prepare:



Your Name, City and State in which
Your currently working.



Your supervisor's name.

**What can you expect once you call
into a WorkPartners Medical Doctor?**



You will talk directly with a
WorkPartners Medical Doctor.



The Doctor may require a Video
to be sent for review.



The Doctor may ask for pictures to
be sent for review.



Mend Telemedicine may be requested
when necessary for a Virtual visit.

**What happens after I talk to the WorkPartners
Medical Doctor?**



The Doctor will discuss a suggested
medical care plan with the injured
employee and supervisor.



Doctors ensure all directions are
understood prior to ending the
conversation.



Please follow the plan as described
by the WorkPartners Doctor.



A report with injury information and plan will
be sent to selected company supervisors.



If medical treatment is necessary,
the WorkPartners Doctors will help facilitate
and coordinate with local care.

